

# Accountable Care Collaborative Program Improvement Advisory Committee

Meeting Minutes

October 20, 2021 // 9:30 A.M. to 12:15 P.M.

# 1. Welcome, Introductions, & Minutes Approval

Maria Zubia welcomed members to the Program Improvement Advisory Committee (PIAC) meeting and called the meeting to order at 9:31AM.

The following people were in attendance: Maria Zubia, Joanna Martinson, Michael Aragon, Daniel Darting, Donald Moore, Ian Engle, Steve Johnson, Thomas Keller, Wendy Nading, Catania Jones, Dede de Percin, Maribel Sandoval, and Lila Cummings.

A quorum of voting members was present.

Maria presented the <u>September meeting minutes</u> for approval, and members voted to approve. There was one abstention. September meeting minutes were approved.

#### **Action Items:**

None.

#### Parking Lot Items:

None.

# 2. Provider and Community Experience (P&CE) Subcommittee Update

Maria Zubia introduced Joanna Martinson, a co-chair of the P&CE subcommittee, to provide an <u>update on the subcommittee's work</u> and its <u>charter</u>. The P&CE subcommittee revised its objectives to focus on care coordination and eConsults. The subcommittee is also participating in an upcoming project funded by the American Rescue Plan Act around case management and care coordination best practices.

#### **Action Items:**

• P&CE will continue to engage Long-Term Services and Supports and Single-Entry Points to participate in P&CE subcommittee meetings.

#### Parking Lot Items:

None

# 3. Performance Measurement and Member Engagement (PMME) Recommendations Update

Maria Zubia introduced Matt Sundeen, the Department's Accountable Care Collaborative (ACC) Program Management Section Manager, to provide an <u>update on the recommendations</u> presented by the PMME subcommittee at the September PIAC meeting. At the September meeting, PMME presented recommendations to improve the Department's health equity and performance measures.

The Department has reviewed the recommendations and Matt shared initial responses from the Department. The Department will discuss these initial responses further at the next PMME subcommittee meeting and make amendments as necessary to the recommendations. The Department will then provide a final formal response to PIAC.

#### **Action Items:**

- The Department will attend the next PMME subcommittee meeting on Thursday, October 28, 2021 to discuss its initial responses to the recommendations.
- The Department will provide a formal written response to PIAC by December 15, 2021.

#### Parking Lot Items:

None.

# 4. ACC Performance and Operations Update

Maria Zubia introduced Matt Pfeifer, a Program Specialist for the Department, Matt Lanphier, a Policy Analyst for the Department, and Matt Sundeen to provide ACC performance and operations updates.

Matt Pfeifer provided an <u>update on the Department of Corrections (DOC) performance</u> <u>pool metric</u>. From April 2020 to April 2021 the percentage of Medicaid Members released from a DOC facility that received behavioral health services within fourteen days increased from 10% to 17%.

Matt Lanphier reviewed recent <u>ACC operational data</u>. There has been a 1% increase in enrollment numbers month-to-month and an 11% increase year-over-year. PCMP networks, PCMP caseloads, and expenditures have all remained relatively unchanged. Matt Sundeen gave an update on the <u>COVID vaccine incentive metric</u>. There was 100% outreach from the Regional Accountable Entities (RAEs)/Managed Care Organizations/Case Management Agencies to approximately 32,000 Medicaid Members to identify Members needing vaccine support. All RAE regions achieved a goal of reducing vaccination disparities between Non-Hispanic White Members and Members of Color to 3% or less.

#### **Action Items:**

- The Department will review data on the drop in ACC enrollment for women-only providers.
- The Department will continue to provide updates on COVID vaccination rates and efforts to reduce disparities.

#### Parking Lot Items:

- The Department will continue to facilitate discussions around the lack of mental health care providers in DOC facilities.
- PIAC would like an update from the Department on its equity, diversity, and inclusion (EDI) efforts, including an update on the hiring status of a new EDI Officer.

## **5. PIAC Priorities Update**

Maria Zubia introduced Matt Sundeen, who gave updates on the <u>PIAC engagement</u> <u>opportunities</u> related to the ACC. The Department is identifying more specific action items for PIAC related to each opportunity and determining the process for gathering feedback.

#### **Action Items:**

• The Department will share questions with PIAC to obtain its input on each engagement opportunity.

### Parking Lot Items:

None.

# **6.** Maternity Bundled Payment Program Update

Maria Zubia introduced Ke Zhang and Trevor Abeyta from the Department's Payment Reform section to give an <u>overview of the Maternity Bundled Payment Program</u> and present the program quality measures. The Maternity Bundled Payment Program covers all prenatal, delivery, and postpartum care for Medicaid Members. Providers receive incentive payments based on performance on quality measures. The proposed quality measures for the upcoming year are postpartum depression screening, severe maternal morbidity, unexpected complications in term newborns, postpartum contraceptive care, and percentage of low birthweight births.

#### **Action Items:**

None.

#### Parking Lot Items:

None.

## 7. PIAC Discussion and Next Steps

Maria Zubia and Michael Aragon reviewed action items from the meeting:

- P&CE will continue to engage Long-Term Services and Supports and Single-Entry Points regarding care coordination and eConsult.
- The Department will attend the next PMME subcommittee meeting on Thursday, October 28, 2021 to discuss its initial responses to the PMME recommendations.
- The Department will provide a formal written response regarding the PMME recommendations to PIAC by December 15, 2021.
- The Department will review data on the drop in ACC enrollment for women-only providers and provide a response at the next ACC Operations update.
- The Department will continue to provide updates on COVID vaccination rates and efforts to reduce disparities.
- The Department will share questions with PIAC to obtain its input on each ACC engagement opportunity.

## 8. Open Comment

Milena Guajardo opened the meeting for open comment. The public suggested that the Department should make sure it has accurate addresses for Members prior to the end of the Public Health Emergency to ensure that Members receive their eligibility redetermination packets and information on the online income verification program. Milena closed the open comment period.

### 9. Adjournment

Maria Zubia adjourned the meeting at 12:01.